

Community Impact

Hastings Family Service:

- serves 1 in every 12 individuals in Independent School District 200.
- feeds the hungry in our community.
- delivers nutrition and independence to seniors through Meals on Wheels.
- provides free transportation through Just Friends to life-saving medical appointments.
- provides emergency clothing and household items.
- provides financial assistance and referrals to additional resources.
- offers volunteer opportunities to make a difference in the community.



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www.hastingsfamilyservice.org
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Our Mission

The people of the **Hastings** area reaching out as **Family** in support and **Service** to one another.

2017 Board of Directors

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Annette Moynihan
Meals on Wheels Coordinator

Sandy Norgaard
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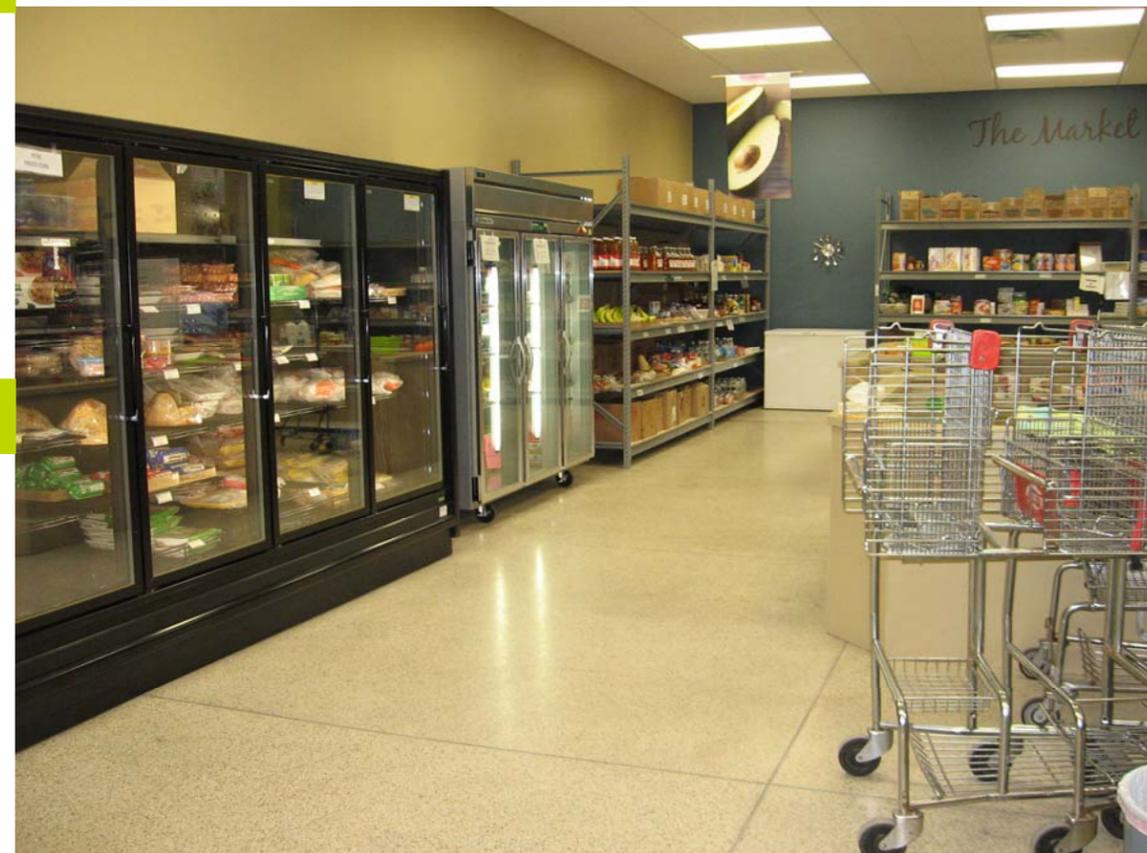
Chereyle Ware
Development and Administrative Assistant

Jodie Welshons
Meals on Wheels Assistant



Hastings Family Service

Help and Hope Since 1970



2017 Annual Report

Help and Hope since 1970



Children make up 43% of those served in the food shelf.



Feeding and Empowering Families in Crisis

Hastings Family Service does more than provide a few bags of food. The process is comprehensive and proactive to determine the root cause of the crisis.

HFS works with families to find longer-term solutions. Emergency Services staff take the time to meet with families and connect them with additional resources,

reducing their dependency on the food shelf and creating a partnership on their path back to self-sufficiency.

Over 400 volunteers help provide programs and services that focus on basic needs like food, shelter, clothing and transportation. These programs and services keep our neighbors healthy, safe, connected, and independent.



HFS Programs and Services

- **The Market** - The HFS provides a week supply of groceries including fresh fruit, vegetables and dairy products to families in need of emergency, short-term assistance. 1,042 food requests were filled. Over 260,000 lbs of food were distributed. 832 requests for 1-day, 2-day or 3-day emergency food bags were filled.
- **Rivertown Treasures Thrift Store—Emergency Clothing/Household Items** - carefully inspected, gently used clothing and household items are provided free to families in need. 940 requests were filled providing clothing and household items worth over \$80,000. All revenue from the store supports HFS programs and services.
- **Emergency Grants and Supplies** - assistance with housing, utilities, automobile and prescription expenses. Vouchers to local grocery stores for dairy products, baby food, formula and diapers, and gas for school, work or for medical appointments if needed. 374 grants totaling over \$20,000 were provided.
- **Meals on Wheels** - hot meals are delivered by volunteers to the elderly and homebound daily, Monday through Friday in collaboration with Regina Medical Center. 8,769 meals and safety checks were delivered by HFS volunteers.
- **Just Friends** - rides are provided to and from medical, mental health and county social service appointments. Home visits and chore services are also available. Volunteers provided 1,322 rides to individuals, mostly seniors, driving 35,179 miles.
- **School Supplies Assistance** - necessary school supplies are provided to all grade level children who need them. 326 children from 156 families received school supplies.
- **Project Share** - holiday assistance with food, clothing, gifts and toys is provided in collaboration with many community organizations and churches. 497 families were served.
- **Information and Referral Services** - HFS emergency workers share information about additional programs or services available from other providers that may help individuals obtain financial and emotional stability.
- **Furniture Bank** - match requests for items with offers of donated furniture and appliances.
- **Volunteer Services** - HFS provides opportunities for volunteers to connect with each other, do meaningful work and give back to the community.

400 volunteers provided 26,542 service hours, equivalent to 12.8 full-time employees!



Hastings Family Service

“What would the Hastings area look like today without Hastings Family Service?” Lew Linde, co-founder



Additional Services:

Business Center

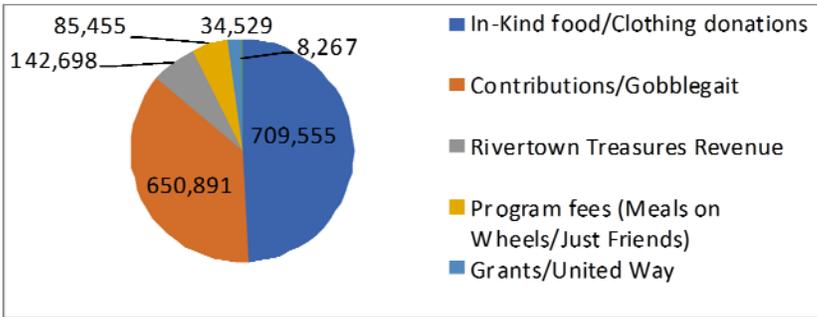
Two computers with access to the internet, copying and faxing are available for client use.

Dakota County Financial Worker

County staff are on site full-time at HFS to assist area residents with SNAP (formerly food stamps), medical assistance and other county programs.

Sources of Revenue

Income Source	Income	%
In-kind food/clothing donations	\$709,555	44%
Contributions/Gobblegait/ Hastings Tastings	\$650,891	40%
Rivertown Treasures Revenue	\$142,698	9%
Program Revenue (Meals on Wheels/Just Friends)	\$85,455	5%
Grants / United Way	\$34,529	2%
Investment / Other Income	\$8,267	.5%
Total Support Revenue	\$1,631,395	100%



Expense Categories

Expense Category	Expense	%
PROGRAM SERVICES	\$1,181,501	77%
Food Shelf	\$ 333,220	
Rivertown Treasures	\$ 484,142	
Emergency Assistance	\$ 155,267	
Just Friends	\$ 40,156	
Meals on Wheels	\$ 61,739	
Volunteers	\$ 26,485	
Other/Misc	\$ 80,492	
ADMINISTRATION	\$237,119	15%
FUNDRAISING	\$118,091	8%
Total Expenditures	\$1,536,711	100%

2017

Financial Position

Current Assets

Cash	\$617,689
Inventory/	
Prepaid Expenses	\$116,863
Property/Equipment	\$ 1,221,145

Other Assets

Building Acquisition/ Capital	\$ 7,600
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TOTAL ASSETS **\$1,963,297**

Current Liabilities \$ 79,233

Net Assets \$1,884,064

TOTAL LIABILITIES/

NET ASSETS **\$1,963,297**

Hastings Family Service



Your generosity changes lives...

The Food Shelf ... *Cindy* is a single parent who works full-time but doesn't make enough money to pay for rent, food and clothing for her family. She received food from The Market at HFS and clothing from Rivertown Treasures. Staff helped *Cindy* with her budget and then referred her to Dakota County for programs she was qualified to receive and helped her through the paperwork.

Meals on Wheels... *Stan and Rose* have been married 58 years and live alone. They can no longer drive, so a Meals on Wheels volunteer driver delivers nutrition, independence and a friendly smile each day! They also receive rides to medical appointments using our Just Friends program.

Just Friends... *Martha* receives lifesaving dialysis treatments three times per week. A volunteer drives her to the appointments over 150 times per year because she has no other means of transportation.

Rivertown Treasures... *Rob and Sheri* received clothing, coats, socks and shoes for their entire family as well as needed household items. *Rob* picked out a suit he could wear for job interviews too, and they returned in the fall for **school supplies** for the their daughters.

Project Share... *Katie* was dealing with the stress of the holidays and a prolonged illness that kept her home from work. She worried about how she would be able to feed her family and provide a special Christmas for her three children. *Katie* signed up for holiday assistance to receive gifts and groceries, and the HFS Emergency Worker discovered that she was also eligible to receive CAP Energy Assistance and helped her apply.

THANK YOU for supporting HFS!